

A Smart Engagement Platform

Predictive AI for Proactive Outreach



One Platform, Endless Possibilities

An AI-Driven Precision Engine for Smarter Engagement

- Boost satisfaction with personal engagement
- Simplify workflows with smart automation
- Achieve measurable results across your population



**Empowering
10M+ lives across
250B data points**

Optimizing the Member Healthcare Journey



	Overview	Features
Database Management	<ul style="list-style-type: none"> ✓ Simplifies the integration of diverse data sources, from demographics and clinical records to behavioral insights and social determinants of health 	<ul style="list-style-type: none"> ✓ Structured and unstructured data ingestion ✓ Highly secured framework ✓ Streamlined protocols to ensure a robust and adaptable ecosystem
Analytics Platform	<ul style="list-style-type: none"> ✓ Identifies risks and opportunities within member populations through the utilization of artificial intelligence and machine learning to generate predictive analytics via dashboard modules 	<ul style="list-style-type: none"> ✓ Successfully integrates point solutions into one platform to drive actionable insights across teams: <ul style="list-style-type: none"> ✓ Quality Improvement ✓ Assessment Navigator ✓ Satisfaction Accelerator
Engagement Engine	<ul style="list-style-type: none"> ✓ Enables payers to deliver effective data-driven engagement solutions to address wide-ranging customer demographic needs 	<ul style="list-style-type: none"> ✓ Real-time analytics with predictive next-best outreach ✓ Omni-channel coordinated outreach via third-party plugins ✓ Multi-language support

Tailored End-To-End Enterprise Engagement Solution



Intelligent Analytics Platform

Engagement Application Solutions

Unified Solution for Complete
Member Journey Optimization



Clinical Quality Improvement

Reduce Care Gaps by up to 40%

- ✓ Wellness Visits
- ✓ Chronic Conditions
- ✓ Preventive Programs



Member Assessment Navigator

Increase Assessment Rates by 45%

- ✓ Wellness Visits
- ✓ Chronic Conditions
- ✓ Preventive Programs



Member Satisfaction Accelerator

Improve CAHPS Scores by up to 25%

- ✓ Wellness Visits
- ✓ Chronic Conditions
- ✓ Preventive Programs